



中国电信（欧洲）有限公司
China Telecom (Europe) Ltd.



China Telecom (Europe) Ltd.

Social Responsibility Report 2021

Customer First, Service Foremost

WELCOME FROM CHARLIE CAO, DIRECTOR

“ I am proud that in 2021 we once again achieved success together with our continuous commitment and professionalism. ”



Charlie Cao is Director of China Telecom (Europe) Ltd. He is responsible for driving the growth of China Telecom's business operations in Europe and reinforcing China Telecom Europe's position as the leading integrated communication service provider linking Europe and Asia.

“I am pleased to share more in this report about how we put our ideas and corporate values into practice, share our traditions and cultural heritage as a Chinese company with strong presence across Europe, and provide the best possible support to local communities, our employees, our customers and partners. I would also like to express my deepest appreciation to all our staff across the European region. I thank you for your professionalism, creativity and commitment to building communication and technology bridges between Europe and Asia and congratulate you on the tremendous success you have achieved so far!”

Charlie Cao
Director
December 2021

MEET THE REST OF THE LEADERSHIP TEAM



Yuan Yu, Deputy Managing Director of China Telecom (Europe) Ltd., is responsible for managing the company's network planning, construction and business operations support. She is leading the further network expansion and continuous performance optimisation of China Telecom (Europe) and is also responsible for CTE's mobile business. Her aim is to provide customers with competitive products and industry-leading solutions. She delivers excellent customer experience – including rapid delivery and consistent, stable service.



Dongmei Zhang, Deputy Managing Director of China Telecom (Europe) Ltd., is responsible for leading Enterprise Sales across Europe and providing comprehensive solutions to all channels. Zhang has been working in the telecommunications industry since 1994, focusing on the European market for over a decade. She has abundant experience in go to market strategy, business development, product development, project management and risk management. Her expertise and customer centric approach have enabled CTE to achieve continuous market success.

At China Telecom Europe we serve our customers and our communities across Europe

China Telecom Europe (CTE) provides integrated telecoms and communications services as local solutions for Chinese companies and global solutions for multinational corporations.

Our unrivalled knowledge of the Chinese market and offices across Europe makes CTE an ideal partner for European companies looking to develop in China and the rest of Asia, as well as Asian organisations working in Europe.

Now that we have offices all over Europe, CTE aims to take an active part in every local community. That starts with the people who work for us, and extends to the places that we work, and all the people we meet.



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ABOUT THIS SOCIAL RESPONSIBILITY REPORT

This is the annual report for 2021 on how China Telecom (Europe) Ltd., our branches and subsidiaries are working to be socially responsible across Europe. The main focus is on the UK, the location of our Head Office. All the information in this report is true and accurate and aims to reflect CTE's social performance objectively and comprehensively. It covers the major topics of concern for our stakeholders – our own people (including health and safety) and community participation.

For more information or to read the report in Chinese please contact us on our website or +44 (0)20 7537 7156.

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Nurturing our people

Sharing our inspiring stories to celebrate International Women's Day

#WomenWhoLead - The Tech industry is leading global digital transformation, the drive to change how we work by optimising and accelerating work processes. It goes without saying that cultural change, such as gender equality, is an essential element of that transformation. Companies can no longer afford to ignore the power of women in the workforce. However, women are still underrepresented in the Tech industry. Until recently, they held only 25% of tech jobs, even though women make up almost half of the total workforce(1).When it comes to leadership overall, only 5% of Fortune 500 CEOs are women(2).

There's still a long way to go.

It's something we're particularly aware of as we approach 8 March, when we celebrate International Women's Day to highlight women's social, economic and cultural achievements. This year, the theme is "Women in leadership: Achieving an equal future in a COVID-19 world." (UN Women)

Success for women leads to company success

So it was the perfect time to reflect on our company culture. At China Telecom (Europe) (CTE), gender and cultural diversity is a key value. We believe that diversity brings out more creativity, innovation and competitive advantages for the company. Currently, more than 122 women work at CTE, representing 44% of our workforce in Europe, and 31% in management positions.

But we wondered what more could be done to help women to fully realise their potential in the Tech industry.

We asked our most influential leaders who are women to give us their insights on how they achieved their professional goals, and rose to the top of their profession. They gave us their perspective on how diversity benefits the company and shared their experiences as inspiration for women just starting out in the tech industry. We also asked 9 "Outstanding female employees of 2020" across all departments and regions at CTE to share their advices and experience about motivation, self-confidence, challenges and career advices.

Here are some of their answers:

"Passion is my main motivator in life. When you do what you enjoy, it is easier to motivate yourself, because you are full of energy and you do things with great pleasure."
Elena Bershanskaya, Legal Manager, Russia

"Gender and cultural diversity is key. It makes us think differently, challenge ourselves and constantly innovate. I think my successful team at CTE is the perfect example of this."
Roxane Hagege, Head of France MNC Sales, France

"I feel that CTE has done a great job in gender equality, providing opportunities for women to showcase their talents while having many outstanding female leaders and employees. They are all worthy of my admiration and learning."
Yu Liu, HR & Admin Manager, Germany

(1) The Latest Stats on Women in Tech <https://bit.ly/37NvGIO>

(2) Catalyst, Women CEOs of the S&P 500 (February 9, 2021) Cheryl. (2014). Women CEOs of the S&P 500 <https://bit.ly/2ZVaJ4m>

[Read more](#)



Protecting our people during the pandemic - CTE completes COVID Secure Risk Assessment

Protecting our teams during this unprecedented times continues to be a high priority for our business across Europe. As the situation with work-from-home and the office evolves, our business monitors the latest guidance from respective local governments to adhere to policies that will keep our employees and visitors safe.

China Telecom (Europe) Ltd. has completed a COVID Secure Risk Assessment and follows government guidelines on managing the risk of COVID-19. This ensures that our workplaces maintain appropriate risk management prevention procedures, provide a sufficient supply of PPE and sanitizer, and keep clear records of who visits our offices.

The five steps to creating safer conditions for working together that were completed include:

1. Covid-19 risk assessment and shared the findings with our staff.
2. Cleaning, handwashing and hygiene procedures in line with guidance.
3. Taking all reasonable steps to help people work from home.
4. Taking all reasonable steps to maintain a 2 metre distance in the workplace.
5. Where people cannot be 2 metres apart, we have done everything practical to manage transmission risk.



You can view the latest version of our COVID Secure Risk Assessment [HERE](#).



Nurturing our people

Challenging our team to Get UP Get FIT CTE race on the Digital Silk Road

At the start of this summer, China Telecom (Europe) Ltd. launched a company-wide fitness challenge Get UP Get FIT: CTE race on the Digital Silk Road to tackle the lack of regular exercise; one of the negative impacts the COVID-19 pandemic driven by the need to work from home since over a year ago.

The challenge was originally designed to cover the approximate distance from London to Beijing along our Digital Silk Road within a month. Each participant tracked their physical activities like walking, running and swimming to contribute to our distance goal.

Since the start of the challenge, it had been so popular among our employees across Europe and their families that our target goal of 8,000 kilometres was reached within the first two weeks! We then extended the initiative in terms of both date and travel distance to cover 24,000 kilometres in total with a return from Beijing to London with an emphasis to cover more of our cable systems and destinations between the two cities.

We ultimately managed to meet our goal on Day 37 and completed 30,590 kilometres at the end of 46-day challenge – covering 76% of the Earth's equatorial circumference. Many of our colleagues shared that they felt healthier and undoubtedly fit for the summer season in Europe.

Here are snippets of the many stories we heard from our team:

“My habit of regular exercise has only recently developed since joining the distance challenge, the concept is very relevant to my department – it’s a route following our terrestrial and submarine cables!” **Wei Yang**, our top racer and Director of Network Operations told us: “Experiencing the peace of nature on a long hike together strengthens our family cohesion.” “I enjoy how morning and evening runs give me a sense of clarity and calm my nerves. Since the start of the race, I swapped all other exercises for a running routine, contributing more to the distance challenge.”

Yunting Wang, our ICT Project Manager said: “Even my daughter has joined me and checks in on where CTE has travelled all the time. It’s fostered this strong community spirit for everyone involved.”

Fundraising for World Land Trust

On top of our teams being content and fit, a key focus for the challenge was also our fundraising campaign for World Land Trust, the international conservation charity that takes direct action to protect the world's most biologically significant and threatened rainforest and other wildlife habitats. Friends of China Telecom (Europe) were invited to support the fitness challenge by making donations on our JustGiving fundraising page for this organisation.

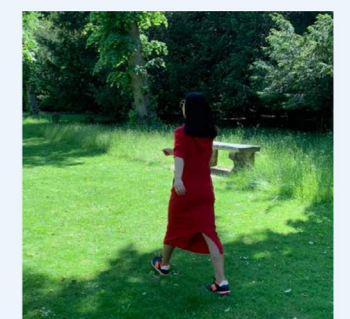
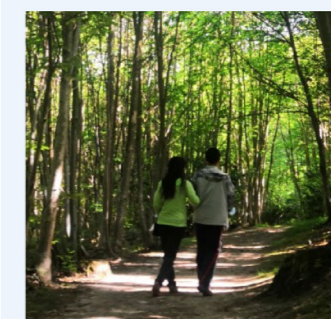
[Read more](#)

We are truly grateful for all your support and proud to be part of such a meaningful cause, especially after once again experiencing how being in nature brings us peace after the lockdowns. At China Telecom (Europe), we continue to look at opportunities to work with local European organisations to give back to the community where we live and work.

Thank you to the World Land Trust for doing the important work that supports the environment today and for the generations to come.



“Experiencing the peace of nature on a long hike together strengthens our family cohesion.”



Nurturing our people

Make our people happy with gift packages for different occasions

Every year, our human resources and administration teams all over Europe make a great effort to bring joy to CTE staff with small gifts. On festive occasions, such as Chinese New Year, International Women's Day, Mid Autumn Festival or Christmas, gift packages and greeting cards are sent home to employees and their families.

Especially during the pandemic, when we as teams cannot see each other in person, these company greetings are important to strengthen motivation and team spirit. Often the content of the packages is combined with online team building, so that snacks can be enjoyed together.



Taking part in our local communities

Zero-emission initiative in UK

In January 2021, the Internet of Things Service of the MNVO department has responded to the global “net zero” commitment, expanded the application field of the Internet of Things, and actively participated in the zero-carbon emission transportation mode of green energy travel. China Telecom Europe has collaborated with domestic electric bicycle and electric scooter manufacturers, European customers, and the local authorities to launch shared two-wheel electric vehicles in the UK.

China Telecom Europe contributed to corporate social responsibility through digitisation of transport and smart technology:

1) Traffic tool data collection: Internet of Things technology drives intelligent and environmentally friendly travel, realising electric bicycle anti-theft, integrated APP alarm, cycling action reminder, and GPS location tracking. Providing riders with a better travel experience.

2) Use of data collection: with China’s leading intelligent manufacturing capabilities the application enabled the analysis of European riding behavior and usage preferences, improving product design, meeting European consumers’ environmental awareness, and providing professional bicycle riders with better insurance rates. Achievement was huge: 31% of riders in a single city in the UK use E-scooter instead of cars to complete the last mile traffic demand, greatly improving the ambient air quality and reducing urban noise.

behavior and insurance solutions to improve road safety, laying a solid foundation for the future expansion of intelligent and automated green transportation.

Caring for local community on Earth Day

On April 22, 2021, on the occasion of Earth Day, China Telecom Europe’s employees initiated a campaign to clean out community waste in London and Paris respectively, aiming to implement the concept of green development with practical actions and promote green environmental initiatives. More than 20 employees have taken part in this initiative and went to their local communities to collect and classify land waste.

As the pandemic situation in Europe was still severe, in order to ensure the safety and health of employees, the company specifically reminded employees participating in the event to wear masks and gloves, and on the basis of strict personal protection, use recyclable garbage bags to spread around the community Collect and clean up garbage, avoid going to places where people gathered. This is the 3rd time that the China Telecom Europe has organised clean-up activities. In this regard, the participating employees said that this waste clean-up activity will further deepen personal environmental protection awareness and enhanced social responsibility, and at the same time made the employees think about how each individual can contribute to this global issue and create a better natural environment for future generations.



#CleanUpYourNeighbourhood

JP Morgan Chase Coperate Challenge

JP Morgan Coperate Challenge is the name of a series of corporate running events held annually in more than 10 major cities, mainly in the USA, Europe (London, Frankfurt) and other big cities around the world (such as Singapore, Sydney, Johannesburg.) The focus is on promoting fitness and team spirit among employees of local businesses and organisations. The JPMorgan Chase Foundation honours participants with a donation to local charities. The largest number of participants in the JP Morgan Run is held in

Frankfurt, with around 70,000 runners each year. Since 2015, China Telecom (Germany) GmbH has participated in the JP Morgan Chase in Frankfurt every year. in 2020 and 2021, due to Covid-19, the company also participated in the JP Morgan Virtual Run with around 10 participants each time. Participants were able to complete the 5.63 km route individually by walking, hiking or jogging using an app.

This year, our fastest participant completed the race in a time of 24:20 minutes.



Taking part in our local communities

Doing our part to put a smile on children's faces

Gift parcels for children in need in Frankfurt

In the spirit of the holiday season 2021, our team of China Telecom (Germany) came together to donate and personally gift wrap presents for kids in the community in support of Frankfurter Tafel.

Frankfurter Tafel is a not-for-profit organisation that helps those in need with donated groceries and in this case, presents for children who otherwise might not have one to open. In Germany, one third of the poor are children and young people. Food banks have been established since 1993 and similar initiatives exist in many other European countries.

The association Die Frankfurter Tafel e.V. serves around 15,000 Frankfurt citizens in need through the distribution of food. A further 12,300 recipients receive our support through 72 social institutions. Around 180 employees volunteer to work for Frankfurter Tafel e.V.



Starting the year by giving something back - donating to children in need in the Netherlands

Our team in the Netherlands supported the local community by donating to Speelgoedbeurs Den Haag. CTE colleagues came together to collect second-hand toys, books and more to put a smile on children's faces.

Speelgoedbeurs Den Haag is a charity in the Netherlands whose aim is to support children from low-income families in the region of The

Hague. Parents, grandparents or carers can come and choose presents for the children twice a year on various occasions, such as birthday, Sugar Festival, Festival of Lights or for the festive month of December.



Caring for our customers

Logistics outlet in the post-epidemic era

In 2021, China Telecom Europe helped more than 20 Chinese-funded freight logistics companies, build logistics warehouses in the United Kingdom, Germany, France, the Netherlands and other places, creating information platforms for logistics with quick layout. Affected by the epidemic and shipping, the global demand for freight logistics has soared, and a large number of Chinese-funded logistics companies have chosen to expand in Europe. China Telecom Europe used our DICT solutions and expertise to quickly help customers achieve online operations from scratch, including basic requirements such as wiring, computer room, wiring, network, and access control. With the gradual stability of customer operations, China Telecom later integrated smart security, smart cargo robots, smart sorting and other solutions to help Chinese-funded logistics customers achieve greater benefits, thus solving the problems of high labor costs for companies in the UK and Europe. It has helped improve the digitalisation of Chinese enterprises, pushing operation efficiency throughout the companies.

Private domain for 5G helps remote telemedicine

With the aging of the UK population, the problems of insufficient, uneven medical resources and inadequate medical services have become increasingly apparent.

Coupled with the impact of COVID-19, it has accelerated the demand for remote medical care. The Internet of Things business of the MNVO department actively participated in Liverpool's innovative public health plan, and was the first to invest in the deployment of 5G CPE communication equipment for application testing, assisting customers to quickly complete independent networking SA/NSA 5G CPE and medical equipment built-in 5G communication modules. The On-site testing and trial operation will be carried out in April 2021. This project has made the British medical system to be more intelligent, solving the medical difficulties in remote areas of the UK, and improve the quality of British elderly care.

The solution uses 5G millimeter wave, high-speed, full-coverage communication quality, and customized user services to meet the growing medical needs of British health and social care, create a new medical model, relieve the overload of the medical system, reduce the load on medical staff, and improve patients Speed of visits. Innovative virtual reality medical applications have made the remote video consultations possible, with high-definition and smooth video images improving the efficiency of doctors' consultations and the experience of patients' consultations, and the quality of comprehensive social health care. Looking forward to the future, the high-speed and low-latency characteristics of 5G will play an important role in the field of healthcare, including patient home monitoring data, real-time monitoring of patient status, digital patient history, and real-time transmission to remote doctors to achieve zero distance and zero-time lag, uninterrupted medical services.

Release of the White Paper "Application of Cloud Computing in Supply Chain Management" to solve the cross-border operational challenges in the post-pandemic era

In May 2021, after half a year of collaboration with Reuters, China Telecom Europe officially released the whitepaper report "Application of Cloud Computing in Supply Chain Management", and promoted it on the company's homepage, online e-books, social media, and emails, and cooperated with online Activities have output high-value information for the supply chain industry.

This white paper report through detailed market research, combined with interviews with business industry experts from manufacturing, retail, top consulting companies and European high-level business schools, including how cloud computing technology will completely change the supply chain operation model The analysis and how the cloud platform-based supply chain management can provide enterprises with efficient solutions and solve the cross-border operational challenges that enterprises in Europe must face in the post-epidemic era.

The white paper report published in the form of an online e-book for easy browsing has recorded more than 6000 reading times within only one month of publication. The release of this white paper will further assist the supply chain industry in the region that has been impacted by the global epidemic and is constantly facing challenges, accelerate the realization of digital transformation, and enhance the core competitiveness of enterprises.

[Read more](#)



1.0 Supply chain management: Moving to the cloud

1.1 The challenges in supply chain management require a new approach

If it wasn't clear prior to 2020, it certainly is now: Supply chains risk needs to be better managed. The issues that have been brought to the fore in supply chains since the pandemic have starkly illuminated how an older way of doing business produces vulnerabilities and prevents rapid reaction to emerging situations. Hived-off teams working on spreadsheets and wading through physical documents are not enough to function properly in a modern, global economy and cannot adequately handle the extremes or, increasingly, even the day-to-day.

When it comes to understanding a supply chain, the gaps are substantial in a localised system relying on file transfers. These set-ups cannot grasp where individual shipments are, where bottlenecks are building, how suppliers are faring, how demand patterns are changing, and what stage documentation has reached with the level of granularity and speed required to make a supply chain that is not only well-informed but also proactive.

The critical enabler of improvement in supply chains will be cloud computing. Cloud computing essentially moves the hosting and storage of data away from singular, local devices and places it within secure centralised storage systems over the internet. The benefits are manifold and will be covered in this white paper in great detail through our analysis alongside that of leading industry experts from across the space.

This isn't to say that all computing will be done this way, as edge computing, where some processes requiring high-speed transmission of data, will remain localised. However, cloud will form the beating heart of supply chain operations and the centre of the supply chain management nexus.



Caring for our customers

China Telecom (Europe) launched an ambulance project in Italy to promote the networking, intelligence, and digitalisation of the local emergency system

CTE's Italian office not only supported Verona as the pandemic spread and supplies ran low, helping to combat the pandemic, but also actively promoted the digital transformation of the local emergency system and brought Chinese technology to Italy to help Verona achieve the goal of a smart city, which will strengthen the friendship between China and Italy.

Currently, all Verona Green Cross ambulances use the latest in-vehicle wireless communication technology. The body is equipped with a "black box" to collect and monitor important data of the ambulance in real time, such as departure time, navigation and positioning, and fuel consumption. According to feedback from Green Cross management and ambulance personnel, combined with information systems and medical transportation services, this ambulance on-board information service can assist the dispatch center to optimize the dispatching efficiency of ambulances, plan the shortest distance path, and maximize the prime time for emergency rescue. Through the on-board information service equipment, emergency personnel can transmit on-site treatment information to the hospital in the first time, so that the hospital can make relevant preparations in advance;

the rescuers can also obtain professional support from the hospital, thereby improving on-site treatment capabilities.

On this basis, relatives of patients can learn about the progress of rescue in time, relieve anxiety, and realize humanistic care for patients and their families. In the future, this technology will also be integrated into the local traffic indicator system to further realize the organic combination of information system integration and medical transportation services.



Sharing our traditions and culture

Chengyu post series to highlight our cultural heritage

In order to highlight our cultural heritage as a Chinese company and to introduce Chinese culture to our followers, we have created a series of so-called Chengyu posts that we publish regularly on our social media channels.

Chengyu (成语; chéngyǔ) are a form of traditional Chinese idiomatic expression, mostly consisting of four characters. Chengyu were widely used in classical Chinese and are still in use in Chinese written language and occasionally in spoken language nowadays. They are considered the essence of Chinese culture and contain the lessons, morals and values of previous generations of Chinese people.

China Telecom Europe
27,650 Follower:innen
6 Monate

Travellers have no borders. As the Chinese proverb (xíng zhě wú jiāng) suggests, many people especially those working for multinational businesses are located across the globe. China Telecom (Europe) strives to keep everyone in your business connected whenever and wherever they are. With ICT services in over 72 countries and regions, CTE supports customers with diverse communication and connectivity solutions. We help global enterprises with borders and the tech regulations that come with them, so you can have peace of mind.

Find out how you can ensure your teams have no borders:
<https://lnkd.in/dDs4JH3w>

#ChinaTelecomEurope #GlobalCoverage #ICT



Did you know that China Telecom (Europe) helps multinational companies improve website availability for China-based users?

When you are trying to reach 989 million internet users in China, it can be a challenge without the right partner to meet users' expectation for fast apps and websites.

As the Chinese proverb (chū lèi bá cuì) goes, we excel above the rest to help businesses distribute web content with low latency connections and CDN. Our business customers have found a jump from less than 50% users being able to access their website to 99%+.

Learn more about how our CDN solutions can help your business:
<https://bit.ly/3oVBJyl>

#contentdistribution #lowlatency #ChinaTelecomEurope



Sharing our traditions and culture

Chinese Language Video

To celebrate the 11th UN Chinese Language Day, we created a 60-second video that shows how this 6000-year-old language has evolved from ancient scripts into what Chinese looks like today.

Since 1946, Chinese has been an official language of the United Nations alongside five

other official languages (Arabic, English, French, Russian, Spanish). The UN Chinese Language Day is celebrated annually on the 20th of April, a day of Guyu ("Rain of Millet") in the lunar calendar.

This to honour Cang Jie, a legendary figure who is said to have invented Chinese characters.

Christmas Market visits across Europe

Christmas markets first originated in Germany and the first one opened in Dresden on Christmas Eve in 1434. To celebrate the holiday season in December 2021 during our internal online event for all our employees in different

regions, we have asked our local teams to explore their local Christmas markets across Europe and to share their impressions with us.

The result is a video that highlights the cultural and traditional characteristics of the local Christmas markets and introduces some of our different team members. Watch it below:



CTExcel takes part in New Year celebrations in London

On the occasion of the Chinese New Year of the Ox 2021 celebrations, our mobile brand CTExcel has set up a stand in Chinatown, London, UK.

Our local team there promoted our mobile products and highlighted our cultural identity as a Chinese company. As a London-based and even headquartered company, it is important for us to participate in local community activities, to be present and to engage.



Sharing our traditions and culture

Creative online client appreciation event to celebrate strong partnerships and promote the cultural sector during the pandemic

As part of an online hosted event for clients towards the end of the year, the CTE team organised an exclusive video-recorded tour of the famous Musée du Louvre in Paris, France. Furthermore, our staff came up with a creative theatre piece with traditional elements of

Chinese culture. This piece was recorded as individual videos and then edited together. It received great appreciation and excitement from the clients who participated. To round off the event and to celebrate the harmony of Chinese and European culture, Guo Gan (果敢), a world-renowned erhu (traditional two-string instrument) player and his band Crazy Horse performed during the event.



Planning for the future

Belief in our company values and continuation to work towards their realisation

We at China Telecom (Europe) Ltd., (CTE) are very proud that we can provide our employees a welcoming, diverse, engaging and rewarding working environment. Our employees are our greatest asset and our corporate culture should reflect what is important to them.

We embrace change and innovation

Creativity and innovation are among the key values of CTE. We believe that each of our employees should embrace these values, whether we challenge the way we look at things on a day-to-day basis or towards future strategic plans. Our employees are given the freedom to be creative and encouraged to develop bold ideas. For this purpose we provide opportunities for further education and support lifelong learning while working.

We stand for cultural diversity

Our 21 offices across Europe employ people of 17 different nationalities and cultural backgrounds. Multilingualism and also the cultural heritage of our parent company in China play an important role for us. Therefore, diversity is more than just a word. It is what makes our company special and contributes to agility and innovation. We aim to create jobs that reflect the communities we work for, and we have global, multicultural customers – we want to reflect that within our business.

Everyone is welcome. We strive to provide our employees an inclusive workplace where they feel comfortable to be themselves.

We care for each other

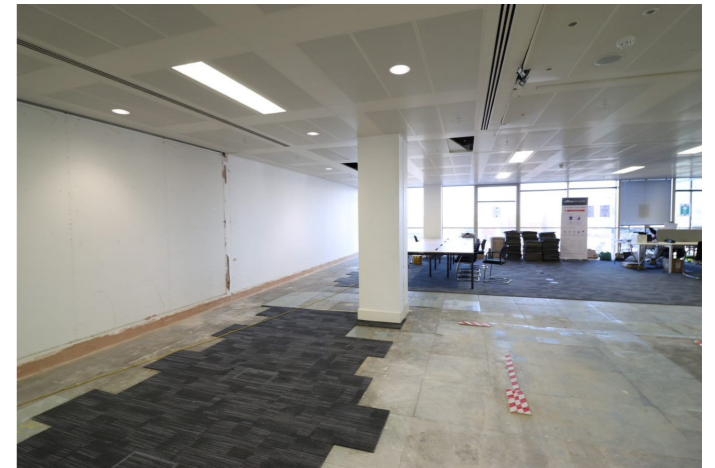
True customer orientation begins with passionate care for the people within the company. We strongly believe that genuine recognition and support for employees can increase motivation to make people happy, as well as increase commitment and boost staff performance. Therefore, as CTE family, we strive to be there for each other even in difficult times and to protect the physical and mental health of our staff and their family environment in the best possible way.

We are stronger together

Commitment as an organisation beyond our core business objectives is vital to us. We aim to act as a responsible participant in the global community. In short, we recognise that as a company we have an impact on the environment we live and operate in and on all the people we interact with. Our actions affect our employees, customers and suppliers, so we strive to be actively and positively present in the communities where we live and work.

New office spaces and increasing team capacity

In March 2022, our Headquarter in London will move to a new modern office space in 11th Floor, Exchange Tower, 1 Harbour Exchange Square, London, E14 9GE. Our new office will allow our employees to work better together, optimise communication processes in and out of the office, and provide capacity for a continuously increasing team. There will be a lot of space for conference rooms as well as open work areas, and a library for personal and professional learning.



2021 Highlights

Planning ahead for the future means looking back at the past.

We produced a 2021 highlight video of what we did as a business throughout the year to better reflect on what can be done into 2022 and beyond.

Let us continue to explore success together!





中国 电 信 （ 欧 洲 ） 有 限 公 司
China Telecom (Europe) Ltd.



About us

China Telecom (Europe) Ltd. (CTE) is a wholly-owned subsidiary of China Telecom Global Ltd. (CTG), the international arm of China Telecom. We're the leading Chinese provider of international telecommunication and ICT services. We serve European multinational enterprises, Chinese enterprises in Europe, carriers, telecom service providers and Europe-based Chinese consumers.

China Telecom operates the largest digital network in China. Please get in touch to find out how China Telecom Europe and our telecoms and communications services can support your business operation in Europe, Asia, and worldwide.

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